

Front of House Supervisor

We are looking for a dedicated, friendly and organised Front of House Supervisor to join our team.

The Cricketers Inn is an award-winning dining pub in Curdridge, near Bishops Waltham. It can seat up to 70 covers inside and has a large garden, with covered outdoor seating that is hired out for functions. This food-led pub prides itself on high standards of service and has recently achieved an AA rosette.

We are looking for an individual to:

- Oversee the restaurant service
- Work together with Front of House Manager
- Deal with customer requests
- Maintain smooth service at all times
- Lead and manage a team
- Oversee daily operations
- Maintain the restaurant clean and neat at all times
- Deal with maintenance requests
- Work with booking system
- Opening and closing procedures
- Handling cash/card transactions
- Stock control
- Operate the pub in the absence of the Front of House Manager

Requirement:

- Minimum 1 year experience in a supervisor role
- Be able to work day/evening shifts
- Work weekends (every weekend is not required)
- The ability to work well with others
- Work well under pressure
- Excellent verbal communication skills
- Problem solving
- Deal with customer complaints
- Excellent customer service skills
- Leadership skills
- Good attention to details
- Be able to overseeing the restaurant service

Reward Package:

- In return for your dedication, you'll receive a competitive rate of pay
- Excellent tips
- 28 days paid holidays per calendar
- Free training provided by the company
- Career development & progression
- 20% off food at The Cricketers and their sister pub, The Brewery Bar in Botley